

# A set of Common Software Quality Assurance Baseline Criteria for Research Projects














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# Abstract

The purpose of this document is to define a set of quality standards, procedures and best practices to conform a Software Quality Assurance plan to serve as a reference within the European research ecosystem related projects for the adequate development and timely delivery of software products.

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## Acknowledgements

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# Document Log

Issue	Date	Comment
v1.0	31/01/2018	First draft version
v2.0	05/02/2018	Updated criteria
v3.0	20/12/2019	Code management section, metadata for software
v3.1	05/03/2020	Add tags/names for each criteria
v3.2	23/04/2020	Add EOSC-Synergy to copyright
v3.3	15/10/2020	Fix issues: #32, #46, #47, #48, #49, #51
v4.0	02/02/2022	Add annex, spell check, Fix issues: #7, #35, #50, #57, #59, #60, #61, #63, #64, #65, #66, #67, #69, #70, #71, #72, #73, #74, #75, #76, #77, #78

# 1. Introduction and Purpose

This document has been tailored upon the recommendations and requirements found in the Initial Plan for Software Management and Pilot Services deliverable [1], produced by the INDIGO-DataCloud project.

These guidelines evolved throughout the project's lifetime and are being extended in the EOSC-Synergy [2], as well as the past DEEP-Hybrid-DataCloud and eXtreme DataCloud subsequent projects.

The result is a consolidated Software Quality Assurance (SQA) baseline criteria emanated from the European Open Science Cloud (EOSC), which aims to outline the SQA principles to be considered in the upcoming software development efforts within the European research community, and continuously evolve in order to be aligned with future software engineering practices and security recommendations.

## 2. Goals

1. Set the base of minimum SQA criteria that a software developed within EOSC development project MUST fulfill.
2. Enhance the visibility, accessibility and distribution of the produced source code through the alignment to the Open Source Definition [3].
3. Promote code style standards to deliver good quality source code emphasizing its readability and reusability.
4. Improve the quality and reliability of software by covering different testing methods at development and pre-production stages.
5. Propose a change-based driven scenario where all new updates in the source code are continuously validated by the automated execution of the relevant tests.
6. Adopt an agile approach to effectively produce timely and audience-specific documentation.
7. Lower the barriers of software adoption by delivering quality documentation and the utilization of automated deployment solutions.
8. Encourage secure coding practices and security static analysis at the development phase while providing recommendations on external security assessment.

## 3. Notational Conventions

The keywords "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in RFC 2119 [4].

## 4. Quality Criteria

The following sections describe the quality conventions and best practices that apply to the development phase of a software component within the EOSC ecosystem. These guidelines ruled the software development process of the former European Commission-funded project INDIGO-DataCloud, where they have proved valuable for improving the reliability of software produced in the scientific European arena.

The next sections describe the development process driven by a change-based strategy, followed by a continuous integration approach. Changes in the source code, trigger automated builds to analyze the new contributions in order to validate them before being added to the software component code base. Consequently, software components are more eligible for deployment in production infrastructures, reducing the likelihood of service disruption.

### 4.1. Code Accessibility [QC.Acc]

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- [QC.Acc01] Following the open-source model, the source code being produced **MUST** be open and publicly available to promote the adoption and augment the visibility of the software developments.
- [QC.Acc02] Source code **MUST** use a Version Control System (VCS).
  - [QC.Acc02.1] It is **RECOMMENDED** that all software components delivered by the same project agree on a common VCS.
- [QC.Acc03] Source code produced within the scope of a broader development project **SHOULD** reside in a common organization of a version control repository hosting service.

### 4.2. Licensing [QC.Lic]

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- [QC.Lic01] As open-source software, source code **MUST** adhere to an open-source license to be freely used, modified and distributed by others.
  - [QC.Lic01.1] Non-licensed software is exclusive copyright by default.
- [QC.Lic02] License **MUST** be compliant with the Open Source Definition [3].
  - [QC.Lic02.1] **RECOMMENDED** licenses are listed in the Open Source Initiative portal under the Popular Licenses category [5].
- [QC.Lic03] Licenses **MUST** be physically present (e.g. as a LICENSE file) in the root of all the source code repositories related to the software component.

### 4.3. Code Style [QC.Sty]

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Code style requirements pursue the correct maintenance of the source code by the common agreement of a series of style conventions. These vary based on the programming language being used.

- **[QC.Sty01]** Each individual software product **MUST** comply with community-driven or de-facto code style standards for the programming languages being used.
  - **[QC.Sty01.1]** Compliance with multiple complementary standards **MAY** exist.
- **[QC.Sty02]** Custom code style guidelines **SHOULD** be avoided, only considered in the hypothetical event of programming languages without existing community style standards.
  - **[QC.Sty02.1]** Custom styles **MUST** be documented by defining each convention and its expected output.
  - **[QC.Sty02.2]** Custom styles **SHOULD** evolve over time towards a more consistent definition.
- **[QC.Sty03]** Exceptions of individual conventions from the main definition are allowed but **SHOULD** be avoided
  - **[QC.Sty03.1]** Absence of standard conventions **SHOULD** be justified and tracked.
- **[QC.Sty04]** Code style compliance testing **MUST** be automated and **MUST** be triggered for each candidate change in the source code.

## 4.4. Code metadata [QC.Met]

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Metadata for the software component provides a way to achieve its full identification, thus making software citation viable [6]. It allows the assignment of a Digital Object Identifier (DOI) and is key towards preservation, discovery, reuse, and attribution of the software component.

- **[QC.Met01]** A metadata file **SHOULD** exist along side the code, under its VCS. The metadata file **SHOULD** be updated when needed, as is the case of a new version.

## 4.5. Unit Testing [QC.Uni]

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Unit testing evaluates all the possible flows in the internal design of the code, so that its behavior becomes apparent. It is a key type of testing for early detection of failures in the development cycle.

- **[QC.Uni01]** Minimum acceptable code coverage threshold **SHOULD** be 70%.
  - **[QC.Uni01.1]** Unit testing coverage **SHOULD** be higher for those sections of the code identified as critical by the developers, such as units part of a security module.
  - **[QC.Uni01.2]** Unit testing coverage **MAY** be lower for external libraries or pieces of code not maintained within the product's code base.
- **[QC.Uni02]** Units **SHOULD** reside in the repository code but separated from the main code.
- **[QC.Uni03]** Unit testing coverage **MUST** be checked on change basis.
- **[QC.Uni04]** Unit testing coverage **MUST** be automated.
  - **[QC.Uni04.1]** When working on automated testing, the use of testing doubles is **RECOMMENDED** to mimic a simplistic behavior of objects and procedures (c.f. section 4.6.).

## 4.6. Test Harness [QC.Har]

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In software development, a test harness [7], is a collection of software and test data used by developers to unit test software models during development. A test harness will specifically refer to test doubles, which are programs that interact with the software being tested. Once a test harness is used to execute a test, they can also utilize a test library to generate reports.

It is also a simple form of Integration Testing, where interaction and integration with external components are substituted by a Double.

Test Double is a generic term for any case where you replace a production object for testing purposes. There are various kinds of double [8]:

- **Dummy objects** are passed around but never actually used. Usually they are just used to fill parameter lists.
- **Fake objects** actually have working implementations, but usually take some shortcut which makes them not suitable for production (such as an InMemoryTestDatabase).
- **Stubs** provide canned answers to calls made during the test, usually not responding at all to anything outside what's programmed in for the test.
- **Spies** are stubs that also record some information based on how they were called. One form of this might be an email service that records how many messages were sent.
- **Mocks** are pre-programmed with expectations which form a specification of the calls they are expected to receive. They can throw an exception if they receive a call they don't expect and are checked during verification to ensure they got all the calls they were expecting.

As such the following criteria is defined for Test Harness:

- **[QC.Har01]** When working on automated testing, the use of Test Doubles is **RECOMMENDED** to mimic a simplistic behavior of objects and procedures.
- **[QC.Har02]** Test Doubles **SHOULD** reside in the software component repository code base but separated from the main code.
- **[QC.Har03]** Regression testing, that checks the conformance with previous tests, **SHOULD** be covered at this stage by executing the complete set of Test Doubles available.
- **[QC.Har04]** Test Doubles and regression, **MUST** be checked on change basis.

## 4.7. Test-Driven Development [QC.Tdd]

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Test-Driven Development [9], is a software development process relying on software requirements being converted to test cases before software is fully developed, and tracking all software development by repeatedly testing the software against all test cases. This is opposed to software being developed first and test cases created later.

- **[QC.Tdd01]** Software requirements **SHOULD** be converted to test cases, and these test cases **SHOULD** be checked automatically.

## 4.8. Documentation [QC.Doc]

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- [QC.Doc01] Documentation **MUST** be treated as code.
  - [QC.Doc01.1] Version controlled, it **MAY** reside in the same repository where the source code lies.
- [QC.Doc02] Documentation **MUST** use plain text format using a markup language, such as Markdown or reStructuredText.
  - [QC.Doc02.1] It is **RECOMMENDED** that all software components delivered by the same project agree on a common markup language.
- [QC.Doc03] Documentation **MUST** be online and available in a documentation repository.
  - [QC.Doc03.1] Documentation **SHOULD** be rendered automatically.
- [QC.Doc04] Documentation **MUST** be updated on new software versions involving any substantial or minimal change in the behavior of the application.
- [QC.Doc05] Documentation **MUST** be updated whenever reported as inaccurate or unclear.
- [QC.Doc06] Documentation **MUST** be produced according to the target audience, varying according to the software component specification. The identified types of documentation and their RECOMMENDED content are:
  - [QC.Doc06.1] README file
    - One-paragraph description of the application.
    - A *“Getting Started”* step-by-step description on how to get a development environment running (prerequisites, installation).
    - Automated test execution how-to.
    - Links to the external documentation below (production deployment, user guides).
    - Contributing code of conduct (optionally linked to an external CONTRIBUTING file)
    - Versioning specification.
    - Author list and contacts.
    - License information, with a link to the detailed description in an external LICENSE file.
    - Acknowledgments.
  - [QC.Doc06.2] Developer
    - Private API documentation.
    - Structure and interfaces.
    - Build documentation.
  - [QC.Doc06.3] Deployment and Administration
    - Installation and configuration guides.
    - Service Reference Card, with the following RECOMMENDED content:
      - Brief functional description.
      - List of processes or daemons.
      - Init scripts and options.



- List of configuration files, location and example or template.
  - Log files location and other useful audit information.
  - List of ports.
  - Service state information.
  - List of cron jobs.
  - Security information.
  - FAQs and troubleshooting.
- [QC.Doc06.4] User
    - Public API documentation.
    - Command Line Interface (CLI) reference.

## 4.9. Security [QC.Sec]

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Security assessment is essential for any production **Software**. An effective implementation of the security requirements applies to every stage in the Software Development Life Cycle (SDLC), especially effective at the source code level.

- [QC.Sec01] Secure coding practices **MUST** be applied into all the stages of a software component development lifecycle.
  - [QC.Sec01.1] Compliance with Open Web Application Security Project (OWASP) secure coding guidelines [10] is **RECOMMENDED**, even for non-web applications.
- [QC.Sec02] Source code **MUST** use automated linter tools to perform static application security testing (SAST) [11] that flag common suspicious constructs that may cause a bug or lead to a security risk (e.g. inconsistent data structure sizes or unused resources).
- [QC.Sec03] Security code reviews [12] for certain vulnerabilities **SHOULD** be done as part of the identification of potential security flaws in the code. Inputs **SHOULD** come from automated linters.
- [QC.Sec04] World-writable files or directories **MUST NOT** be present in the product's configuration or logging locations.

## 4.10. Code Workflow [QC.Wor]

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A change-based approach is accomplished with a branching model.

- [QC.Wor01] The main branch in the source code repository **MUST** maintain a working state version of the software component.
  - [QC.Wor01.1] Main branch **SHOULD** be protected to disallow force pushing, thus preventing untested and un-reviewed source code from entering the production-ready version.
  - [QC.Wor01.2] New features **SHOULD** only be merged in the main branch whenever the SQA criteria is fulfilled.
- [QC.Wor02] New changes in the source code **MUST** be placed in individual branches.

- [QC.Wor02.1] It is **RECOMMENDED** to agree on a branch nomenclature, usually by prefixing, to differentiate change types (e.g. feature, release, fix).
- [QC.Wor03] The existence of a secondary long-term branch that contains the changes for the next release is **RECOMMENDED**.
  - [QC.Wor03.1] Next release changes **SHOULD** come from the individual branches.
  - [QC.Wor03.2] Once ready for release, changes in the secondary long-term branch are merged into the main branch and versioned. At that point in time, main and secondary branches are aligned. This step **SHOULD** mark a production release.

## 4.11. Semantic Versioning [QC.Ver]

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- [QC.Ver01] Semantic Versioning [\[13\]](#) specification is **RECOMMENDED** for tagging the production releases.

## 4.12. Code Management [QC.Man]

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- [QC.Man01] An issue tracking system facilitates structured software development. Leveraging issues to track down both new enhancements and defects (bugs, documentation typos) is **RECOMMENDED**.
  - [QC.Man01.1] In addition to monitoring the internal development, issues are the best means for supporting users. External users **SHOULD** be able to create issues based on the operational performance of the software.
  - [QC.Man01.2] The description of an issue **SHOULD** be concise and state clearly the problem. It is **RECOMMENDED** to add any reference to the actual problem. In the case of bugs, the issue **SHOULD** be accompanied by the relevant debug information. \* The usage of templates for the issue description is **RECOMMENDED**.
- [QC.Man02] In social coding environments, pull or merge requests represent the cornerstone of collaboration. A pull or merge request provides a place for review and discussion of the changes proposed to be part of an existing version of the code.
  - [QC.Man02.1] Pull/Merge requests **SHOULD** be used for every change in the codebase.
  - [QC.Man02.2] A software project **SHOULD** be open to external collaboration through pull/merge requests.
  - [QC.Man02.3] A pull/merge request description **SHOULD** be concise and state clearly its purpose (e.g. if it is fixing an observed bug or adding a new feature).
  - [QC.Man02.4] The usage of templates for the pull/merge request's description is **RECOMMENDED**.
  - [QC.Man02.5] It is **RECOMMENDED** to use pull/merge requests to address open issues.
  - [QC.Man02.6] The pull/merge request description **SHOULD** make reference to the identifiers of the issues it is fixing (to eventually close them, either manually or automatically).

## 4.13. Code Review [QC.Rev]

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Code review implies the informal, non-automated, peer review of any change in the source code [12]. It appears as the last step in the change management pipeline, once the candidate change has successfully passed over the required set of change-based tests.

- **[QC.Rev01]** Code reviews **MUST** be done in the agreed peer review tool within the project, with the following RECOMMENDED functionality:
  - **[QC.Rev01.1]** Allows general and specific comments on the line or lines that need to be reviewed.
  - **[QC.Rev01.2]** Shows the results of the required change-based test executions.
  - **[QC.Rev01.3]** Allows to prevent merges of the candidate change whenever not all the required tests are successful. Exceptions to this rule cover the third-party or upstream contributions which **MAY** use the existing mechanisms or tools for code review provided by the target software project. This exception **MUST** only be allowed whenever the external revision lifecycle does not interfere with the project deadlines.
- **[QC.Rev02]** Code reviews **MUST** be open and collaborative, allowing external experts revisions.
- **[QC.Rev03]** Code reviews **SHOULD** be concise and use neutral language. The areas where the reviewers **MAY** focus are:
  - **[QC.Rev03.1]** Message description: commit message is clear, self-explanatory and describes precisely the objectives being addressed.
  - **[QC.Rev03.2]** Goal or scope: change is needed and/or addresses/fixes the whole set of objectives.
  - **[QC.Rev03.3]** Code analysis: useless statements in the code, library or modules imported but never used or code style suggestions.
  - **[QC.Rev03.4]** Review of required tests: check if they include tests of the changes, such as tests of new features, or tests of bug fixing (regression tests), ensuring proper validation of the changes.
  - **[QC.Rev03.5]** Review of documentation: whether the change **SHOULD** bring along a corresponding update in the documentation.
- **[QC.Rev04]** Code reviews **MUST** be checked on change basis.
- **[QC.Rev05]** Code reviews **SHOULD** assess the inherent security risk of the changes, ensuring that the security model has not been downgraded or compromised by the changes.

## 4.14. Automated Delivery [QC.Del]

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Automated delivery comprises the build of Software into an artifact, its upload/registration into a public repository of such artifacts and notification of the success of the process.

- **[QC.Del01]** Production-ready code **MUST** be built as an artifact that can be efficiently executed on a system.
  - **[QC.Del01.1]** The built artifact **SHOULD** be as minimal as possible, including no more than the precise runtime environment and dependencies required for the execution of the software.
- **[QC.Del02]** The build artifact **MUST** be uploaded and registered into a public repository of such artifacts.
- **[QC.Del03]** Upon success of the previous (**QC.Del02**) process, a notification **MUST** be sent to pre-defined parties such as the main developer or team.

## 4.15. Automated Deployment [QC.Dep]

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- **[QC.Dep01]** Production-ready code **MUST** be deployed as a workable system with the minimal user or system administrator interaction leveraging software configuration management (SCM) tools.
- **[QC.Dep02]** A SCM module is treated as code.
  - **[QC.Dep02.1]** Version controlled, it **SHOULD** reside in a different repository than the source code to facilitate the distribution.
- **[QC.Dep03]** It is **RECOMMENDED** that all software components delivered by the same project agree on a common SCM tool.
  - **[QC.Dep03.1]** However, software products **MAY** not be restricted to provide a unique solution for the automated deployment.
- **[QC.Dep04]** Any change affecting the application's deployment or operation **MUST** be subsequently reflected in the relevant SCM modules.
- **[QC.Dep05]** Official repositories provided by the manufacturer **SHOULD** be used to host the SCM modules, thus augmenting the visibility and promote external collaboration.

# 5. Glossary

- API** Application Programming Interface
- CLI** Command Line Interface
- EOSC** European Open Science Cloud
- OWASP** Open Web Application Security Project
- SAST** Static Application Security Testing
- SCM** Software Configuration Management
- SQA** Software Quality Assurance
- TDD** Test-Driven Development
- VCS** Version Control System

# A1. Annex

The Quality Criteria described in this document is abstract, as such the choice of tools and services to implement their verification and the code workflow, is up to the team or community developing and/or using a given software.

The annex describes the implementation of how the Quality Criteria detailed in this document can be verified. The technical implementation is achieved through the SQA as a Service (SQaaS) platform, being developed in the framework of the EOSC-Synergy project described in Deliverable 3.2 [14]). It details the architecture and set of components of the platform.

This annex details the code workflow, the tools and services used to achieve the verification of the Criteria.

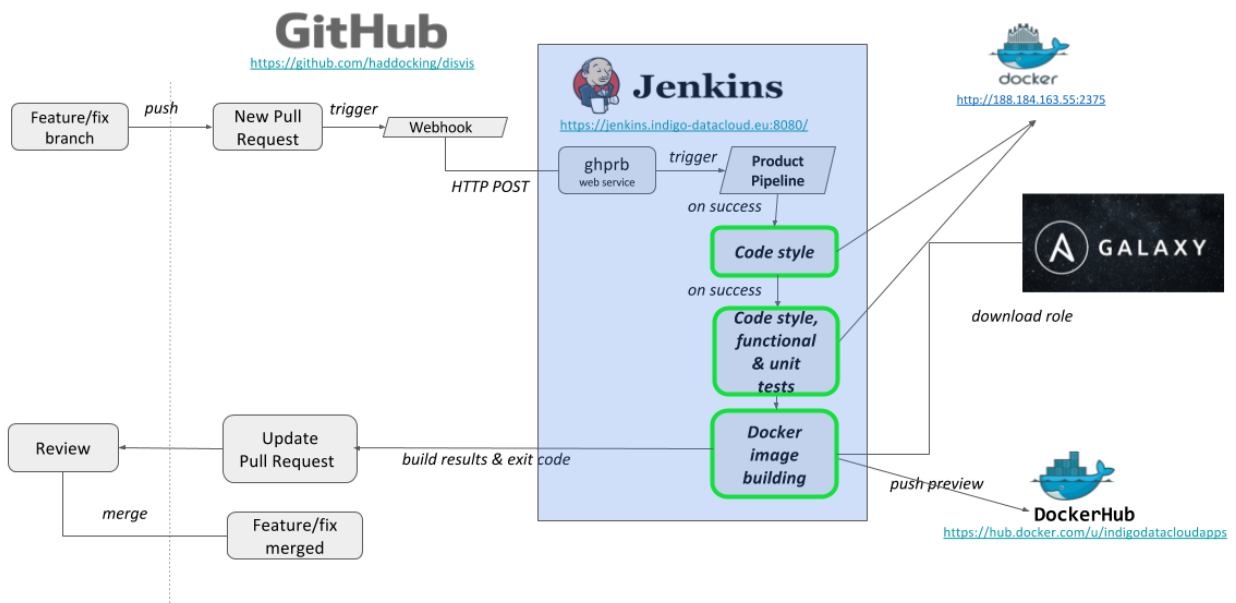
## A1.1. Code workflow

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The code workflow is shown in Figure 1. It depicts a real case example, Github is used for several purposes that will be described below. The workflow start when the developer branches the code to implement a given new feature or fix, after the implementation the Pull Request triggers a CI pipeline in the Jenkins service.

In the Jenkins service, several checks are performed, both on the code (static), such as code style linting, as well as dynamic tests such as unit and harness tests. To perform functional tests that may include API tests in case of a service, the packages will need to be built (delivery), and automatically deployed into a running state. In the case shown, the configuration is done with ansible roles and playbooks.

The Pull Request is updated with the results of the tests, thus notifying the developer team that they can proceed with the review and, if approved, with the release process where the branch is merge into the main production branch.



**Figure 1:** Code workflow

## A1.2. Services

The SQAaaS platform can be used to compose custom Jenkins pipelines in an easy way, in order to implement all necessary checks of the baseline criteria.

Table 1 shows the list of tools and services used for the source code management as well as to implement the verification of the Quality Criteria detailed in this document.

The main service used for Software source code management has been Github. It uses git as Version Control System, branching and tag management. Additionally has an issue tracker for bugs, requests and enhancements and the mechanism of Pull Requests for code review and discussion of changes.

Ansible and Ansible-Galaxy are used in many software frameworks as deployment and configuration tools.

The software is packed/built into executable artifacts that can be RPMs (case of RedHat and derivative OS), DEBs (case of Debian/Ubuntu and derivatives) and in many cases into docker images.

The artifacts are provided, in general, by public repositories and most notably Dockerhub in the case of docker images. Other common repositories are PyPI for python SW or modules and Maven for Java.

Regarding the CI/CD automation, Jenkins pipelines can be easily composed through the SQAaaS platform and put into the git repositories to be used by the Jenkins CI service to perform the tests. The tools used in the CI automation are shown in section A1.2.

**Table 1:** Tools and services used to implement the QA criteria, also shown the criteria where applicable. \* All in the tooling; <https://github.com/EOSC-synergy/sqaas-tooling/blob/staging/tooling.json#L305>. **QC.FAIR** - Criteria "FAIRness level of Digital Objects", are not covered in this document.

Service	Usage	Criteria	Repo URL or documentation	Comment
Github	VCS	QC.Ac c	<a href="https://docs.github.com/">https://docs.github.com/</a>	Source code repository - git
Github	API	QC.W or	<a href="https://docs.github.com/en/rest">https://docs.github.com/en/rest</a>	git branching management and version tagging
Github	Issue tracker	QC.M an	<a href="https://docs.github.com/en/issues">https://docs.github.com/en/issues</a>	Track issues, bugs, new features, etc.
Github	Pull Requests (PR)	QC.M an, QC.Re v	<a href="https://docs.github.com/en/pull-requests">https://docs.github.com/en/pull-requests</a>	Code review through PRs
Github	Documentation	QC.D oc		Documentation present in VCS repository
Ansible, Galaxy	Install, Config	QC.A ud	<a href="https://docs.ansible.com/">https://docs.ansible.com/</a>	Automated deployment and configuration
SQAaaS platform	Pipeline composition	All *	<a href="https://www.eosc-synergy.eu/home/software-services/">https://www.eosc-synergy.eu/home/software-services/</a>	Pipeline composition for automatic tests
SQAaaS platform	Assessment & awarding	QC.Ac c, QC.D oc, QC.Li c, QC.M et	<a href="https://www.eosc-synergy.eu/eosc-synergy-quality-badges/">https://www.eosc-synergy.eu/eosc-synergy-quality-badges/</a>	Bronze badge awarding
Jenkins CI service	Automated tests	All *	<a href="https://www.jenkins.io/">https://www.jenkins.io/</a>	Execution of automatic tests
Dockerhub	Docker images	QC.De I	<a href="https://hub.docker.com/">https://hub.docker.com/</a>	Public repository of docker images

## A1.3. Tools for CI/CDD automation

This section shows the tools being used in the CI pipelines, the criteria that it verifies, applicable programming language. This list is based on the template file in <https://github.com/EOSC-synergy/sqa-composer-templates/blob/main/tooling.json>.

Tool	Criteria	Programming Language	Repo URL or documentation	Summary
pylint	QC.Sty	Python	<a href="https://pylint.org/">https://pylint.org/</a>	Code style
hadolint	QC.Sty	Dockerfile	<a href="https://github.com/hadolint/hadolint">https://github.com/hadolint/hadolint</a>	Code style
checkstyle	QC.Sty	Java	<a href="https://github.com/checkstyle/checkstyle">https://github.com/checkstyle/checkstyle</a>	Code style
jsonlint	QC.Sty	JSON	<a href="https://github.com/zaach/jsonlint">https://github.com/zaach/jsonlint</a>	Code style
bandit	QC.Sec	Python	<a href="https://bandit.readthedocs.io/">https://bandit.readthedocs.io/</a>	Static security
pycodestyle	QC.Sty	Python	<a href="https://pycodestyle.pycqa.org/en/latest/">https://pycodestyle.pycqa.org/en/latest/</a>	Code style
licensee	QC.Lic	Agnostic	<a href="https://github.com/licensee/licensee">https://github.com/licensee/licensee</a>	Check license



Tool	Criteria	Programming Language	Repo URL or documentation	Summary
tox	QC.Sty, QC.Uni, QC.Fun, QC.Sec, QC.Doc	<a href="https://tox.wiki/en/latest/">https://tox.wiki/en/latest/</a>	Automated test framework	

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DOI: [10.20350/digitalcsic/12607](https://doi.org/10.20350/digitalcsic/12607)
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